

LANDLORD/TENANT ISSUES

1) BENNINGTON-RUTLAND OPPORTUNITIES COUNCIL (BROC)

*332 Orchard Road (802) 447-7515
Bennington, VT 05201
Hours: Monday-Friday 8:00 a.m. - 4:30 p.m.*

Food pantry, commodity distribution, legal services on fuel and utility bills, landlord/tenant issues, information and referral services for homelessness. Serves low income families and individuals. Operates thrift store at 704 Main Street, Bennington.

2) BERKSHIRE COUNTY CONSUMER ADVOCATES

*150 North Street, Suite 34 413-443-9128
Pittsfield, MA 01201 1-800-540-9128
Hours: Monday-Friday, 9 a.m. - 4 p.m.*

Information and referral for consumers and tenants in order to ensure protection of rights as guaranteed under local, state, and federal law; education, support in court appearances, mediation between consumers and businesses, and tenant/landlord mediation.

3) BERKSHIRE COUNTY REGIONAL HOUSING AUTHORITY

*150 North Street 413-443-7138
Suite #28 1-800-248-9002
Pittsfield, MA 01201
Hours: Monday-Friday, 9 a.m. - 5 p.m.*

Assists in landlord/tenant mediation, information on landlord/tenant law, workshops, counseling and apartment searching. Services are voluntary, confidential and take place in a non-intimidating setting.

4) FAMILY LIFE SUPPORT CENTER, INC.

*85 Main Street, Suite 228 413-664-8279
North Adams, MA 01247
Hours: Monday-Friday, 8 a.m. - 4 p.m.
(Can leave message evenings and weekends.)*

Housing search assistance and homelessness prevention through apartment listings, landlord/tenant mediation, housing code checklist and limited financial aid. Emergency homeless shelter (Louison House). Employment & budget counseling, assistance in obtaining benefits if eligible (food stamps, WIC, housing subsidies). Information & referral for child care, as well as information about free medical and dental services. Also runs emergency food pantry. Volunteers/interns welcome to help with intake and eventually solve client problems with staff guidance.

5) NORTH ADAMS FAIR HOUSING COMMISSION

*c/o Office of Community Development 413-662-3025
10 Main Street
North Adams, MA 01247
Hours: Monday-Friday, 8 a.m.- 4:30 p.m.*

Assistance for landlord/tenant disputes. Processes fair housing discrimination complaints and enforces fair housing laws as set forth by both state and federal government.

6) WESTERN MASSACHUSETTS LEGAL SERVICES

www.wmls.org

*152 North Street, Suite 155 413-499-1950
Pittsfield, MA 01201 1-800-639-1509
Hours: Monday-Friday, 9 a.m.- 5 p.m.*

*85 Main Street 413-664-4531
North Adams, MA 01247
Hours: Tuesdays 10 a.m. – 4 p.m. and by appointment.*

Legal information and representation for elders and low-income individuals and families having problems with landlords or public benefit programs (including food stamps, MassHealth, TAFDC and EAEDC, Supplemental Security Income, Social Security, unemployment compensation, Veterans' Services and others), elder law, employment and family law. Does not handle criminal, workers' compensation or large damage claims.