

## INFORMATION & REFERRAL

### 1) BERKSHIRE AREA HEALTH EDUCATION CENTER (AHEC)

[www.berkshireahcec.org](http://www.berkshireahcec.org)

60 Charles Street 413-447-2417  
Pittsfield, MA 01201 Fax: 413-499-0370  
Hours: Monday-Friday, 8:30 a.m.- 5 p.m.

Countywide consultant and planner for health and human services. Continuing education, in-service training, consultation, information and referral.

### 2) BERKSHIRE UNITED WAY

200 South Street 413-442-6948  
P.O. Box 3808  
Pittsfield, MA 01202  
Hours: Monday-Friday, 8 a.m.- 5 p.m.

Information and referral, community planning and fundraising. Provider of funding for many programs and services in the county. Publishes *Berkshire County Human Services Directory*.

### 3) ELDER SERVICES OF BERKSHIRE COUNTY. INC.

[www.esbci.org](http://www.esbci.org)

66 Wendell Avenue 413-499-0524  
Pittsfield, MA 01201  
Hours: Monday-Friday, 8 a.m.- 5 p.m.

Services for elders 60 years and older. Case management, information and referral, homemaker/personal care, home health services, nutrition, "Meals on Wheels" program, housing, adult family care, ombudsmen (advocacy for elderly patients in long term care facilities) and money management program. Nursing home prescreening, protective services, employment opportunities for elders, volunteer opportunities (transportation, shopping and companionship) and transportation resources. Support group for family caregivers of the elderly.

### 4) MASS CARES RESOURCE LOCATOR

[www.masscares.org/RLocator/](http://www.masscares.org/RLocator/)

The MassCARES Resource Locator, sponsored by the Executive Office of Health and Human Services via the Internet, can be used to find local and statewide organizations that provide services such as housing, food, financial assistance, benefits, and child care. Providers can use this site to add their listings to the MassCARES database.

**5) RESOURCES FOR CHILD CARE**  
**(Operated by Child Care of the Berkshires)**

*152 North Street, Suite 230 413-443-7830*  
*Pittsfield, MA 01201 877-443-7830 (Toll-free)*  
*Hours: Monday-Friday, 8:30 a.m. – 4:30 p.m.*

Information and referral for parents seeking childcare in Berkshire County. Information on childcare openings and waiting lists. Assists in selecting most appropriate agencies. Voucher management agency in Berkshire County for low-income parents seeking childcare. Training for childcare providers and employer services to businesses contracted to agency.