

ORGANIZATIONS WHICH ASSIST VICTIMS OF ABUSE/NEGLECT

1) BERKSHIRE COUNTY KIDS' PLACE & VIOLENCE PREVENTION CENTER, INC.

*63 Wendell Avenue 413-499-2800
Pittsfield, MA 01201
Hours: Monday – Thursday, 8 a.m. – 7:30 p.m.
Friday, 8 a.m. – 5 p.m.*

Berkshire County Kids' Place and Violence Prevention Center provides services to child abuse victims and their non-offending family members. This includes child abuse prevention programs, multi-disciplinary investigation, counseling, family advocacy and follow-up. The Kids' Place gives children who have experienced violence in their lives a safe place to tell their stories and get help. (2003 Berkshire United Way Listing)

2) ELDER SERVICES OF BERKSHIRE COUNTY. INC. (www.esbci.org)

*66 Wendell Avenue 413-499-0524
Pittsfield, MA 01201
Hours: Monday-Friday, 8 a.m.- 5 p.m.*

Services for elders 60 years and older. Case management, information and referral, homemaker/personal care, home health services, nutrition, "Meals on Wheels" program, housing, adult family care, ombudsmen (advocacy for elderly patients in long term care facilities) and money management program. Nursing home prescreening, protective services, employment opportunities for elders, volunteer opportunities (transportation, shopping and companionship) and transportation resources. Support group for family caregivers of the elderly. (2003 Berkshire United Way Listing)

3) ELIZABETH FREEMAN CENTER (www.efcenter.org)

*146 First Street 413-499-2425
Pittsfield, MA 01201 (24 Hour) 413-443-0089
54 Housatonic Street (24 Hour) 413-243-1119
Lee, MA 01238
85 Main Street (24 Hour) 413-663-9709
North Adams, MA 01247
Hours: Monday-Friday, 9 a.m.- 4 p.m.*

Support, information, counseling and advocacy for women in crisis or "transition" relating to battering, divorce, separation, shelter, restraining orders or reentering the job force. Individual support and workshops available. Twenty-four hour crisis program; counseling, advocacy, and support for victims of rape and sexual assault (includes incest and sexual harassment). (2003 Berkshire United Way Listing)

4) MASSACHUSETTS DEPARTMENT OF SOCIAL SERVICES

53 Eagle Street 413-236-1800

Pittsfield, MA 01201

CHILD ABUSE HOTLINE 1-800-292-5022

CHILD ABUSE HOTLINE AFTER 5:00 p.m. 1-800-792-5200

210 State Street 413-662-2762

North Adams, MA 01247

Hours: Monday-Friday, 8:45 a.m.- 5:00 p.m.

Protective services for abused, neglected, and “at risk” children and their families; serves children under the age of seventeen. Services include assessment of needs, counseling, referral services, foster care and adoption. Hotline takes “child in need” reports which can be made by non-professionals. (2003 Berkshire United Way Listing)